ANU Students’ Association

Welfare Assistance Essential for Students’ Success

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ANUSA Student Assistance Unit:
What do we help with?

- **Centrelink** issues or questions
- **Tax returns** at tax time
- Help with applications for **scholarships or bursaries**
- Help accessing **ANU services or Canberra services**
- Help with a wide range of **academic** processes including misconduct, appeals, show cause and many more.
- **Accommodation** issues
- **Financial** Assistance
ANUSA Student Assistance Unit:
What else do we do?

- Run **projects** each year, targeting the needs and wants of undergraduate and ANU College students.
- Skill Up: Successful applicants to our SkillUp program will be able to participate in Responsible Service of Alcohol (ACT) and Barista Training for a low cost of $60. The total cost of both training courses is $160.
- Less Stresstival: A week before exams, we run a series of activities to encourage students to take some time out of their studying to relax and destress.
- Cooking classes: Local cooking company comes to our Student Space to host cooking classes suitable for students living on campus.
- Life Skills classes: Knitting classes, sewing classes and bike maintenance workshop.
ANUSA Student Assistance Unit:
Financial assistance (grants)

- In 2016 we saw 478 cases of students requiring financial assistance and this year, to date we have seen 675 cases.

- **The Emergency Grant Scheme** provides emergency grants of up to $500 to students facing financial hardship. The money does not have to be paid back. Applicants must be able to demonstrate why they need assistance.

- **The Parents and Carers Grant** is designed to assist students in financial hardship with dependent children in their care. The grants are for the value of a one-off payment between $250 and $1000.

- **The Medical Emergency Grant** provides emergency financial assistance to students requiring ongoing medical treatment that is affecting their education, up to the sum of $300 per semester.

- **The Emergency Accommodation Assistance** provides emergency accommodation assistance to eligible enrolled students who are experiencing an emergency that has resulted in difficulties securing accommodation.
ANUSA Student Assistance Unit: Financial assistance (other)

- **Grocery Vouchers** are available from the Student Assistance Unit. Grocery Vouchers are for students whose needs cannot be met by Student Meals and have other needs besides a meal.

- **Budgeting Advice** The Student Assistance Unit can provide assistance with developing a budget.

- **Tax Help** ANUSA is a Tax Help Centre for the ATO Tax Help Program. The Tax Help agents are able to assist students with their tax returns or tax related questions.

- Graduation Ceremony Assistance Program is run by ANUSA, PARSA and the ANU Graduations Office where successful students are able to gain free regalia hire for their graduation ceremony.
ANUSA Student Assistance Unit:
Student Meals Program & Other Food Assistance

- Free Breakfast
- Student Meal Vouchers
- Pantry items
- Student Bites
- Universal Lunch Hour
ANUSA Student Assistance Unit:
Student Meals Program

- Free Breakfast: We have a free breakfast program from 8am-10am every weekday morning during the term.

- Student Meal Vouchers: We offer lunches and dinners to students who are unable to access those meals. This is meant to be a short term assistance. Students can get a meal voucher from our office and redeem them for meals. Lunches are from a local Food Co-op serving vegan meals.

- We gave out 464 student meals last year and 472 meals this year to date.

- Pantry items and toiletries are also available to students in need.
Student Bites: Oz Harvest brings us surplus produce from supermarkets every Tuesday. Students can get a paper bag worth of the produce for a gold coin donation.

Universal Lunch Hour: Every Thursday of the teaching week, different ANUSA Clubs or Societies will host a sausage sizzle. This is funded by ANUSA, and anyone can access the free sausage sizzle.
Projects and Successes
Questions and Answers