

Working Across Sectors: Providing a Collaborative Service to Under 18 Year Students Transitioning from UNSW Global Foundation to UNSW Australia

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The growth in under 18 year student enrolments at UNSW Global Foundation Studies program has contributed to a significant increase in the number of under 18 year students at UNSW Australia. Both UNSW Global and UNSW Australia offer under 18 year students the option of a Care Accommodation and Welfare Arrangement.

About 50% of UNSW Global students continuing onto UNSW Australia remain on their original package offer and CAAW. The remaining 50%, having not met entry requirements for their original offer, require a new eCOE and CAAW from UNSW Australia.

To ensure students transition from UNSW Global to UNSW Australia well it has been necessary to review the processes and procedures of approving care and welfare arrangements and the ongoing monitoring of students. All changes have also had to involve consideration of both the student experience and National Code.

The workshop will present existing processes and procedures at UNSW Australia and UNSW Global and will aim to present how the Student Development International (SDI) team at UNSW Australia collaborates with Student Support (SS) at UNSW Global to ensure under 18 year students who transition from Foundation program to University are subject to the same Care Arrangement related rules and are offered a similar experience. There will be a focus on the practical issues of dealing with the increasing numbers of students and the need to avoid gaps in 'monitoring' as students transition to University. There will also be the opportunity for discussion with other Advisers and a sharing of procedures and processes that have worked to enhance the experience of under 18 year students at other Australian and New Zealand Universities.