

## **Supporting the academic success of international students through an Academic Monitoring Programme**

**Kelly Atherton**  
**Victoria University of Wellington**

All New Zealand education providers that enrol international students are signatories to the Ministry of Education's Code of Practice for the Pastoral Care of International Students (the Code). The Code identifies minimum requirements for the care and support of international students and has specific requirements to support their academic success.

Victoria International, the office for international students at Victoria University of Wellington, monitors the academic progress of all international students through a twice yearly Academic Monitoring Programme. Students whose grades fall below a set level are contacted and encouraged to meet with an International Student Advisor to discuss their results, progress, goals and any supports that they may need to support their future academic success. Results have been collected since 2011 and confirm that students who attend the Academic Monitoring Programme are significantly more likely to improve their grades in future trimesters than those who choose not to attend.

Victoria International's comprehensive approach for connecting with students through the Academic Monitoring Process is detailed, including the measures taken to ensure the wellbeing of students who are unable to be contacted. This includes the methods used to ascertain current attendance and progress from academic staff and contact with the New Zealand Police to arrange Welfare Checks if required.