

Academic Learning Support and interdepartmental Collaborations- Enhancing student transition and retention.

Academic learning support is an integral part of the suite of student support services which help to improve student transition and retention. This presentation showcases collaboration between the Academic Learning Centre (ALC) at Central Queensland University (CQU) and different departments. It shows how, through effective collaboration, students are more engaged with and aware of the support available to them. Examples of collaboration include co-hosted events with library services, an academic staff referrals process as well as closer liaisons with student services and counselling. By being more active on campus, and with other departments, relationships that foster student engagement with academic learning support advisers are enhanced.