

Providing crisis support to international students: A Victorian Government perspective

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Since 2009, the Victorian Government has invested in a dedicated team of social workers and other professionals to support international students. This is the only service of its kind in Australia. The work of the International Student Care Service has evolved considerably since 2009, particularly as the profile of international students studying in Victoria has changed.

This talk will provide an overview of the changing needs and model of support provided to international students, particularly in acute or crisis situations. The presentation will also provide an exploration of how the Care Services engages with education institutions in Victoria, as well as a large number of referring and referral agencies and organisations, to achieve their goals.