

# Shared Care – A Collaborative Approach in Supporting International Students

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This presentation will focus on the unique collaborative working relationship between the International Office and University Flats, which delivers high quality support for short term, predominantly single semester, international students studying at the University of Otago.

During the presentation we will identify some of the attributes and attitudes of the cohort of single semester students, paying particular attention to their common experiences. The presentation will also unpick the structures, roles and responsibilities of the International Office and University Flats, and will identify measures taken to ensure that a collaborative and coordinated approach is taken in supporting these students. The presentation will also touch on how both areas work across campus with other service providers to ensure the best outcome for students under their care.

While the presentation will be of interest to all staff responsible for the provision of pastoral care for any international student, it will be of particular relevance working with single semester study abroad and exchange students. Those employed within the student accommodation or housing sector, and those who work closely with the sector, will find this presentation pertinent to their roles and responsibilities.

## Key Words

Accommodation Support, Collaboration, Study Abroad and Exchange Students