



Gary Bourton

Manager - International Education

VRQA



Integration & Interaction -

It's also for QA regulators

Education & Training Providers are responding to international student needs with integrated, multi-sector colleges offering a range of pathways and courses in:

1. **ELICOS**
2. **Schools**
3. **Foundation Studies**
4. **Non-Award Courses (including pilot training)**
5. **Vocational Education & Training**
6. **Higher Education**
7. **Transnational education providers**
8. **Overseas Student Exchange Organisations**

Over 70% of the 140,000 international students enrolled in Victoria are studying with a multi-sector education provider

Several International Education providers deliver programs across 5 or 6 sectors: ELICOS, senior secondary, VET, Higher Education, Non-Award and Overseas Student Exchange

Have the Quality Assurance and Regulatory arrangements for international students adapted to this level of integration?

In some Australian States & Territories, up to five or six different government regulatory authorities deal with international students - depending on which sector they are in at that time.

Costs of Fragmentation

- Same institution has to deal with multiple government agencies
- Different interpretations of ESOS and National Code
- Duplicated and redundant processes
- Students in some sectors not protected by standards
- Entrenches gaps in consumer protection
- Limits or prevents transfer of 'best practice' knowledge

The VRQA

State Statutory Authority responsible for:

- Accrediting all qualifications and education & training courses for international students
- Registering all education & training providers

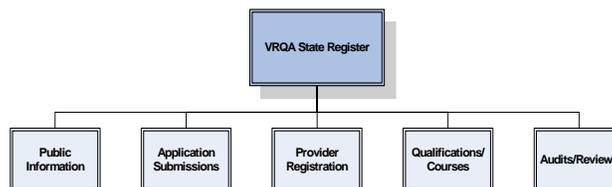
VRQA International Education Unit

- Advice to all sectors on international education registration and quality assurance arrangements
- Provision of International Education PD programs to all sectors - in conjunction with stakeholders such as ISANA
- Integrated management of complaints and incidents
- Unified voice for all 8 international education sectors
- Enhanced integration of 'best practice' between sectors

Case Study: Care of Under 18 Students

- Many VET and HE providers have small numbers of under 18 students
- Significant knowledge, skills and resources regarding care of younger international students in the schools sector
- Integration through VRQA programs is disseminating 'best practice' knowledge and resources
- New VRQA Professional Development Seminar Program in 2009

The next step: Victorian State Register



- Register of providers and qualifications
- Provides information to parents and students
- Enables providers to submit electronic applications
- Workflow of audit functions

Conclusion - Working With ISANA

- International students and providers benefit where all Quality Assurance and registration arrangements for international education are integrated into one agency
- There are significant challenges ahead in Quality Assurance and regulation of international education & training
- VRQA is committed to delivering new PD programs for staff working in all sectors of international education from 2009
- ISANA is a key stakeholder and benchmark of quality in PD support - we look forward to working with you