

Developing and implementing an effective pastoral care program

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The need for universities and other educational institutions to provide effective and ongoing support services for international students is widely recognised, especially if these students are to feel welcome in Australia. This presentation will discuss the importance of developing a clearly articulated pastoral care policy for international (and Australian) students residing in student accommodation. Elements of an effective pastoral care program will be examined, and strategies for coordinating the implementation of such a program with the Universities and other institutions at which the students are studying will be explored.